

YOUR

Voice

Matters





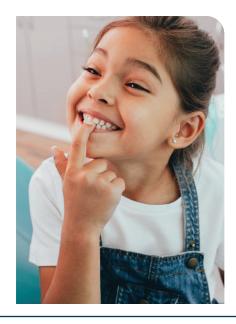
GUNDERSEN BOSCOBEL AREA HOSPITAL AND CLINICS

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Message to our Community

When a community comes together in a spirit of collaboration, there's no limit to what can be accomplished. Crossing Rivers Health values the partnerships fostered through the Community Health Needs Assessment with Gundersen Boscobel Area Hospital and Clinics and Grant Regional Health Center.

Working with Crawford and Grant County Public Health Departments, and many other local organizations and individuals we have built upon past successes, identified opportunities for improvement and developed a road map to influence key social determinants of health. I am incredibly grateful to the many helping hands that have carried this process forward, as their contributions resulted in the development of two key resources: The Community Health Needs Assessment (CHNA) and the Community Health Improvement Plan (CHIP).

While we've already accomplished so much, the work does not end. It's time to roll up our sleeves and apply the same spirit of collaboration in tackling the health challenges facing the counties we serve, from transportation to mental health.

Sincerely

Chistopher Brophy Chief Executive Officer



Christopher Brophy Crossing Rivers Health Chief Executive Officer

Caring for our Community

As a not-for-profit, critical access hospital, Crossing Rivers Health is dedicated to improving the health and wellness of the individuals and communities we serve.

In addition to healthcare services, Crossing Rivers Health offers an array of outreach and support programs to help meet the broader health and wellness needs of the region.

These programs range from education and screenings to support groups and specialty care services.



Care at-a-Glance 2020

- Primary care visits | 18,404
- Behavioral Health visits | 1,648
 - Outpatient visits | 28,865
 - Emergency care visits | 4,253
 - Urgent care visits | 3,994
 - Specialty care visits | 5,001
 - Newborn deliveries | 141
 - Surgical procedures | 810

Crossing Rivers Health

Our Partners

Crossing Rivers Health collaborated with the following partners to conduct this Community Health Needs Assessment:



ging & Disability Resource Center





Extension UNIVERSITY OF WISCONSIN-MADISON CRAWFORD COUNTY



Extension UNIVERSITY OF WISCONSIN-MADISON GRANT COUNTY

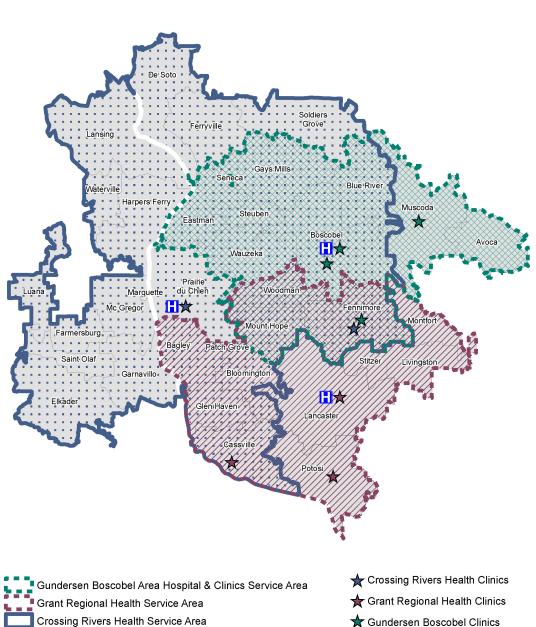


The purpose of the Community Health Needs Assessment is to identify and prioritize the health and wellness needs of individuals in the Crossing Rivers Health service area, including Clayton and Allamakee Counties in Iowa and Grant and Crawford Counties, in Wisconsin. All not-for-profit hospitals are required to conduct a needs assessment every three years and adopt an implementation strategy to meet the identified health needs under the Affordable Care Act, IRS Code 501(r)(3).

The CHNA is a primary tool used to determine our healthcare organization's community benefit plan, education, outreach, and services needed to address health needs affecting our residents.

Our Region At-a-Glance

Community Health Needs Assessment Collaborative Service Area



Service Area Overview

While the map above provides a clear visual of the overlap of the rural populations each of our hospitals serve, Crossing Rivers Health acknowledges the unique aspects of our respective service area, as compared to that of our partners.

Unlike our collaborative partners, our service area extends into the state of Iowa, encompassing portions of Clayton and Allamakee counties.

Grant County

Square Miles	I	1,183
Population	I	51,439
Population Density	I	43/sq mi
Population Percent Change 2010-2019	I	0.5%

Crawford County

Square Miles I	599
Population I	16,131
Population I Density	28/sq mi
Population I Percent Change 2010-2019	-3.1%

Clayton County

Square Miles I 793 Population I 17,549 Population I 21/sq mi Density Population I -3.2% Percent Change

2010-2019

Allamakee County

Square Miles | 659

Population | 13,687

Population I 21/sq mi Density

Population I -4.5% Percent Change 2010-2019

Source: United States Census Bureau

Our Counties' Demographics - Crawford & Grant

The following chart provides a demographic profile and comparison of the counties targeted for this community health needs assessment. See trended demographic data in Appendix IV.

	Crawford County	Grant County	Wisconsin
Population *†	16,131 *	51,439 *	5,822,434 †
Population % over 65 *	24.00%	17.70%	17.50%
Population % under 18 *	20.00%	20.70%	21.80%
By 2040, increase of elderly population age 65 and older **	33.4%	24.8%	23.7%
% of adults over 25 holding a Bachelor's Degree or Higher *	18.40%	23.80%	31.30%
Median Household Income * †	\$50,595	\$54,800	\$61,747
Poverty Rate *	11.60%	13.40%	10.40%
Childhood Poverty Rate * †	16.00%	15.00%	14.00%
Labor workforce unemployed (Aug-21) o	4.30%	3.30%	5.50%
Uninsured †	7.00%	8.00%	7.00%



Data Sources: * <u>United States Census Bureau</u> (2019); **Wisconsin Department of Administration (2008) (2013) ^OWisconsin Department of Workforce Development (2020) • [†]County Health Rankings (2020)

Asset Analysis - Crawford & Grant

Crawford County

Crawford County Health Resources

There is one critical access hospital in Crawford County that serves the county and four clinics that serve the county. There are no Federally Qualified Health Centers in Crawford County. It should be noted that residents do seek services in surrounding counties as well. Most of Crawford County is considered a Health Professional Shortage Area (HPSA) for dental and mental health services and a portion of Crawford County is classified as a Medically Underserved Area and/or Population (MUA).

Crawford County Health Department conducted a Community Health Needs Assessment in 2019. The following are priorities established and recommendations created from that assessment.

•

Identified Priorities

- Tobacco, alcohol and drug use
- Creating a culture of wellness
- Nutrition and healthy food
- Physical activity
- Oral health
- Motor vehicler elated injuries

Recommendations

- Increase awareness of unhealthy and risky use of alcohol and other drugs for Crawford County residents, including youth.
- Create awareness about the negative health consequences of tobacco use and exposure.
- Promote knowledge of physical activity opportunities and benefits.
- Promote knowledge of reliable, nutritional information and local resources to improve nutritional health.
- Increase awareness of the importance of optimal oral health practices and access to oral health care.
- Reduce injuries and death from motor vehicle related accidents.

Grant County

Grant County Health Resources

There are three critical access hospitals in Grant County that serve the county and 15 clinics that serve the county. There is one free health clinic with limited services in Boscobel but no Federally Qualified Health Center in Grant County. It should be noted that residents do seek services in surrounding counties and in Dubuque, IA as well. Much of Grant County is considered a Health Professional Shortage Area (HPSA) for primary care, dental, and mental health services.

Grant County Health Department conducted a Community Health Needs Assessment in 2019. The following are priorities established and recommendations created from that assessment:

Based upon current data, surveys, and community dialogues, a set of recommendations were created for the Community Health Improvement Plan.

Identified Priorities & Recommendations

- Attempt to prevent, address, or minimize the impact of adverse childhood experiences (ACES).
- Improve access to healthcare for Grant County residents who do not have health insurance or cannot afford it, and for residents who face other obstacles such as low health literacy, being unaware of available resources, lack of support, and transportation issues.
- Increase capacities for the provision of services and support as demographics shift including addressing social isolation.
- Reduce unhealthy behaviors, such as substance abuse, among Grant County residents, while increasing the number of programs and education available related to chronic disease prevention.
- Reduce stigma associated with assessing mental health and accessing mental health services, while reducing barriers and improving navigation.
- Address increases in communicable diseases including sexually transmitted infections and vaccine preventable illness.

Our Counties' Demographics - Clayton & Allamakee

The following chart provides a demographic profile and comparison of the counties targeted for this community health needs assessment. See trended demographic data in Appendix IV.

	Clayton County	Allamakee County	Iowa
Population *†	17,549 *	13,687 *	3,155,070 *
Population % over 65 *	24.4%	23.5%	17.5%
Population % under 18 *	21.1%	23.5%	23%
% of adults over 25 holding a Bachelor's Degree or Higher *	17.7%	17.8%	28.6%
Median Household Income * †	\$53,152	\$52,216	\$60,523
Poverty Rate *	10.4%	10.9%	10.2%
Childhood Poverty Rate †	14%	16%	13%
Labor workforce unemployed †	3.7%	3.5%	2.7%
Uninsured †	6%	9%	6%



Data Sources: * United States Census Bureau (2019); [†]County Health Rankings (2020)

Asset Analysis - Clayton & Allamakee

Clayton County

Clayton County Health Resources

There are two Critical Access Hospitals in Clayton County and six clinics. There are no Federally Qualified Health Centers in Clayton County. It should be noted that residents do seek services in surrounding counties as well, including Prairie du Chien, WI.

Most of Clayton County is considered a Health Professional Shortage Area (HPSA) for primary care, dental and mental health services and a portion of Clayton County is classified as a Medically Underserved Area (MUA) for primary care, specifically in Garnavillo.

Clayton County Public Health Department conducted a Community Health Needs Assessment in 2016. The following are priorities established and recommendations

Alamakee County --

Allamakee County Health Resources There is one Critical Access Hospital in Allamakee County and approximately five clinics that serve the county. There are no Federally Qualified Health Centers in Allamakee County. It should be noted that residents do seek services in neighboring counties and in LaCrosse, WI as well.

Allamakee County is considered a Health Professional Shortage Area (HPSA) for primary care, dental, and mental health services. A portion of Allamakee County is also classified as a Medically Underserved Area (MUA) for primary care.

Allamakee County Health Department conducted a Community Health Needs Assessment in 2019. The following are priorities established and recommendations created from that assessment.

Identified Priorities

- Mental health
- Emergency preparedness
- Obesity
- Caregiver support
- Environment

Identified Priorities

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- Promote healthy lifestyles and behaviors
- Prevent injuries and violence
- Protect against environmental hazards
- Prevent epidemic and spread of disease
- Preparation, response, and recovery from Public Health
- Strengthen health infrastructure
- Chronic disease
 - Diabetes
 - Heart disease
 - Cancer
 - Mental health
- Substance abuse
 - Tobacco
 - Underage alcohol use
- Intentional injuries
 - Suicide and bullying
- Transportation

State Health Ranking Summaries

State of Wisconsin

General Summaries

Strengths

- + Low economic hardship index score
- + Low prevalence of high-risk HIV behaviors
- + Low income inequality

Challenges

- High prevalence of excessive drinking
- High premature death racial inequality
- High residential segregation

HIGHLIGHTS



Smoking decreased 26% between 2011 and 2019.



Low birth weight increased 10% between 2013 and 2018 from 7.0% to 7.7% of live births.



Chlamydia increased 39% between 2007 and 2018 from 349.1 to 483.6 cases per 100,000 population.



Preventable hospitalizations decreased 12% between 2012 and 2018 from 4,227 to 3,702 discharges per 100,000 Medicare enrollees.



Severe housing problems decreased 9% between 2008-2012 and 2013-2017 from 15.4% to 14.0% of occupied housing units.

Percentage of households with at least 1 of 4 housing problems: overcrowding, high housing costs, lack of kitchen facilities, or lack of plumbing facilities.

State of Iowa

General Summaries

Strengths

- + Low prevalence of avoided care due to cost
- + High percentage of high school graduation
- + Low income inequality

Challenges

- High prevalence of 2+ adverse childhood experiences
- High prevalence of excessive drinking
- High percentage of housing with lead risk

HIGHLIGHTS



High school graduation racial gap increased 61% between 2017 and 2018 from 10.7 to 17.2 percentage points.



High-speed internet increased 9% between 2015 and 2018 from 80.5% to 88.1% of households.



Air pollution decreased 34% between 2000-2002 and 2017-2019 from 11.0 to 7.3 micrograms of fine particulate per cubic meter.



Mental health providers increased 27% between 2016 and 2020 from 134.7 to 171.0 per 100,000 population.



Frequent mental distress increased 40% between 2013 and 2019 from 8.8% to 12.3% of adults.



Diabetes increased 26% between 2011 and 2019 from 8.2% to 10.3% of adults.

Source: America's Health Rankings



Our Counties' Health

The following data was collected from a variety of local, county, and state sources, spotlighting local demographics, socioeconomic factors, and health statistics that provide a snapshot into social determinants of health. A detailed list of data sources is available in the Appendices.

Excessive Drinking	Alcohol-impaired
Grant County 28%	driving deaths
Crawford County 26%	Grant County 33%
Wisconsin 27%	Crawford County 29%
Clayton County 25% Allamakee County 23% Iowa 26%	Clayton County 33 Allamakee County 55%
% of adults reporting	Iowa 27%
binge or heavy drinking	% of driving deaths with
(age-adjusted).	alcohol involvement.

Opioid Hospital Discharges

Grant County	Ι	61
Crawford County	Ι	31
Wisconsin	Ι	18,358

Clayton County I 27.8% Allamakee County I 26.4% Iowa I 26.0%

2020 ER and Inpatient opioid-related hospital encounters.



Drug Overdose Deaths

Grant	County	(

- Crawford County | -Wisconsin | 20
- Clayton County I -Allamakee County I
 - lowa | 10

Drug overdose deaths in 2020 for all drugs. In some cases, if less than 10 death, data may not be available.

Adults Diagnosed With Diabetes Grant County | 10%

Crawford County | 12% Wisconsin | 10%

Clayton County | 9% Allamakee County | 9% Iowa | 10%

> % of adult population aged 20+ with diagnosed diabetes.



Obesity		
Grant County	I	35%
Crawford County	I	31%
Wisconsin	I	32%
Clavitan County	ı	41%
, , ,		
Allamakee County	I	41%
lowa	I	34%
% of population		
with obesity.		

Physical Inactivity Grant County | 19%

Crawford County		
Wisconsin	I	20.3%
Clayton County	I	27.8%
Allamakee County	I	24%
lowa	I	23%

A

% of population who are inactive by county compared to state.

Our Counties' Health

Data Sources: (1) U.S. Census Bureau (2) County Health Rankings

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Mental Health Days

- Grant County | 4.2
- Crawford County | 4.2
- Wisconsin I 4
- Clayton County | 3.7
- Allamakee County | 3.8
 - lowa | 3.5

Average number of mentally unhealthy days reported in past 30 days (age-adjusted).



Suicide

- Grant County | 14 Crawford County | 19 Wisconsin | 15
 - WISCONSIN I IS
- Clayton County | 13
- Allamakee County | 18
 - lowa | 15

Number of deaths due to suicide per 100,000 population (age-adjusted).



Infant Mortality

Grant County | 6 Crawford County | --Wisconsin | 6

Clayton County | --Allamakee County | --Iowa | 5

Number of all infant deaths (within 1 year), per 1,000 live births.

Women, Infant, Children

Grant County | 931 (1.8%) Crawford County | 329 (2%) Wisconsin | 135,989

Clayton County | --

Allamakee County I --

Iowa I --2020 participation in county WIC programs.

Children in Poverty

Grant County | 15% Crawford County | 16% Wisconsin | 14%

Clayton County | 14%

Allamakee County | 16% Iowa | 13%

% of population living in poverty compared to the state average

Limited Access to Healthy Food

- Grant County I 4% Crawford County I 5% Wisconsin I 5% Clayton County I 1%
 - Allamakee County | 2%

Iowa I 6%

% of population who are low-income and do not live close to a grocery store.



Free or Reduced Lunch

- Grant County | 42% Crawford County | 53% Wisconsin | 39%
 - sconsin I 39%
- Clayton County | 38% Allamakee County | 61%
 - Iowa I 43%

% of children enrolled in public schools that are eligible for free or reduced price lunch.

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Our Counties' Health

Data Sources: (1) U.S. Census Bureau (2) County Health Rankings

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Influenza Immunizations

Grant County	44%
Crawford County	45%
Wisconsin	53%
Clayton County	42%
Allamakee County	43%
Iowa	54%
6 of fee-for-service Med	icare enrolle

% of fee-for-service Medicare enrollees that received annual flu vaccination.



COVID-19 Immunizations

Grant County	53.2%
Crawford County	l 60.8%
Wisconsin	l 58.1%
% of adults 18+ who ha	ve completed
the vaccine series as	s of 11.12.21.

Clayton County | 45.55% Allamakee County | 49.6% Iowa | 58.1% % of adults 18+ who have completed the vaccine series as of 12.15.21.

Mammography Screenings

Grant County	I	39%	
Crawford County	I	53%	
Wisconsin	I	49%	
Clayton County	Ι	51%	
Allamakee County	Ι	56%	

Allamakee County	Ι	56%
lowa	I	52%

% of female Medicare enrollees ages 65-74 that received an annual mammography screening.



Population Growth

Grant County	l	0.5%
Crawford County	I	-3.1%
Wisconsin	I	3.6%

Clayton County	I	-3.2%
Allamakee County	I	-4.5%
lowa	I	3.6%

Population % change 2010-2019.





Leading Cause of Death Grant & Crawford Counties

- 1. Cancer
- 2. Heart Disease
- 3. Lung Disease
- 4. Alzheimer's Disease
- 5. Unintentional Injury
- 6. Diabetes

Top Five Cancer Diseases

Grant

- 1. Breast
- 2. Lung 3. Prostate
- Colorectal
 Melanoma

- Crawford
- 1. Lung
- 2. Breast
- 3. Prostate
- 4. Colorectal
- 5. Leukemia

Assessment Process & Methodology

Summary of Community Engagement

The Community Health Needs Assessment (CHNA) engaged a number of sectors of the community at various levels of participation. Community participants were defined as key partners, stakeholders, or general community. Below are the definitions and roles of each group.

Key Partners- Hospitals, Public Health, UW-Extension, Aging & Disability Resource Center

The consortium of key partners met regularly to conduct the Community Health Needs Assessment. Tasks required of this group included identifying process, creating surveys, identifying target audiences for participation in the surveys, assembling and reviewing results of data, identifying communities for focus groups, and conducting focus groups.

Stakeholders

Individuals with a vested interest in the community, and individuals who represent a larger demographic (ie: social workers, free clinic workers, school principals, government officials).

Stakeholders were asked to identify the sector or sectors of the population they represented, including: business, healthcare, faith-based, education, youth-serving, agriculture, government, aging, disabilities, low income, minority, education, public safety (Fire, Police, EMS), or other. All of the above sectors had adequate representation, with the lowest represented sectors being Minorities (4.06%) and Other (1.4%), the highest at Healthcare (24.65%), and the remaining sectors were closely represented (5.46%-10.92%).

General Community

Individuals and community members representing their own interests were reached in two ways: A general survey completed via on-line sources, at public events and focus groups. Community members completing the written survey identified themselves by age, gender, race, education level, employment status and number of children in household. Focus group participants were identified by gender.

Data Collection

Data was collected at multiple points throughout the process. Statewide data was reviewed by the partner committee consisting of hospital, public health, and UW-Extension representatives, ADRC, and other collaborative partners. This committee reviewed the health rankings for Crawford and Grant County, and selected the highest ranked health issues in each of the following categories:



Mortality: Diseases, conditions or behaviors that cause death (ie: heart attack, cancer).



Morbidity: Diseases or conditions that cause pain, distress, dysfunction, or social problems (ie: heart disease, diabetes).



Injuries and accidents: Awareness of causes, prevention, and treatment or injuries related to accidents.



Behavioral: Nutrition, exercise, drinking, smoking, safe driving, drug use.



Mental Health: Conditions that impact how people think, feel and act as they cope with life.



Environment: Access to health foods, recreation, clean air, water, ext.



Community Capacity: Ability to sustain a high quality of life, including access to employment, education, and housing.

The health issues in each of the above categories were used to develop a Stakeholder Survey (Appendix II) which was completed by 302 people representing multiple sectors of the community. This group identified and prioritized issues in each of the above categories.

Limitations/Information Gaps

Timeliness of data- some data sources are only as recent as 2009-2015. Survey is not statistically valid In order to take advantage of statewide and county data, we identified primary service area vs. area where data was collected.

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Stakeholder Survey

In order to supplement other sources of data gathered to assess the health needs in our two counties, the committee, with the assistance of Grant County UW-Extension office, developed an assessment survey through Qualtrics. The research conducted is not guaranteed to be statistically valid.

The survey was developed to gain input from Stakeholders including: medical professionals, service agencies, community leaders, schools, business leaders and other appropriate officials. It was also emailed to religious personnel, emergency preparedness agencies, and service agencies representing low-income, and disability populations.

Stakeholder Survey Results Summary

Respondents' demographics:



Ages ranged from one respondent under 20, to three respondents over 70. The highest number of respondents were between the ages of 51-60 (27.91%).



85.47% of respondents were employed full-time, 7.26% employed part-time, 4.47% retired, 2.23% were students.



Male 17.44%; Female 80.23% (2.33% preferred not to say)



Respondents identified their race as: White 98.84%; 0.58% African American or Black, 0.58% category not listed



Education Levels: Bachelor's Degree 29.07%, Graduate/Professional Degree 23.84%, Associate Degree 18.6%, Trade/Technical Program 15.12%, Some college 6.98%, High School/GED 6.4%



Closest Hospitals Included: Crossing Rivers Health 38.08%; Gundersen Boscobel Hospital 32.12%; Grant Regional Health Center 22.85; Other 6.95%.



To what degree do you feel the health needs of your community are being addressed?

In 2018, only 37.72% responded with "Fairly Well" and 5.39% responded with "Fully."

In 2021, 83.69% responded with "Fairly Well" and 12% responded with "Fully."

This progress shows increased confidence that the community's top health priorities are being addressed.

Respondents were given a list of choices and asked, "What are the three conditions/categories that have the most available and accessible TREATMENT options in your community" They were then asked which of these same choices have "the most available and accessible PREVENTION services in your community?"

TREATMENT	PREVE
	= . =
Diabetes	Hear
Heart Disease	Diab
Stroke	Strok

PREVENTION Heart Disease Diabetes Stroke

Stakeholders were given a list of conditions and events that - though not always fatal by themselves - do cause much pain, distress, and other problems, and were asked to list the top three they believe have the most impact on health in their community.

1 Mental Health

- 2 Cancer
- 3 Diabetes

Respondents were asked, "Below are common causes of injury in our region. What are the top five causes that you feel have the most impact on life in your community?"

Alcohol/Drug-Related Motor Vehicle Accidents	Falls In and Around the Home, Work, or Farm	Recreational Vehicle Accidents (UTV, Snowmobile, Boats, etc.)	Farming Accidents	Environment/Weather Related Motor Vehicle Accidents
146	137	134	114	103



Respondents were then asked, "Which are the top 4 environmental factors that you feel have the biggest impact on the quality of life in your community."

- **1** Culture of unhealthy eating
- Shortage of healthcare professionals
- **3** Social isolation
- 4 Limited access to dental care

Stakeholders were given list of health conditions and disabilities and asked, "Which of these conditions have the most impact on the quality of life in our community?"

Depression and anxiety

2 Addiction

3 Memory loss/Alzheimer's disease and dementia

BARRIERS TO TREATMENT



- 3 Cost
- 4 Stigma



Stakeholders were also asked what they felt were the top 3 barriers to substance abuse treatment in our community. (Choices provided).

- 1 Lack of mental health professionals
- 2 Lack of available services
- 3 Cost and stigma (responses tied)

STAKEHOLDER IMPACT

?

Respondents were asked to state an answer in their own words to, "What educational program do you think should be provided in your community?"

Over 31% included comments regarding mental health, suicide awareness, coping, or similar.

Over 20% of responses mentioned healthy eating, exercise, daily habits.

Over 16% mentioned parenting, family, or child development.

?

Respondents were asked to describe in their own words how they as a stakeholder can impact the community. "As a key stakeholder in the community, what role could you (or your organization/business) fulfill to positively impact that same list of diseases and conditions (cancer, heart disease, diabetes, lower respiratory disease such as asthma and emphysema, brain injury, Alzheimer's, and mental health)?"

Deducation, classes and programs were included in over 50% of responses.

Also mentioned were volunteering, participating, and working to help where needed.

Serving as resources for the elderly, disabled and or drug/alcohol abusers.

View the full Stakeholder Survey report here.

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General Public Survey

To gain broad public input, a survey (Appendix III) was made available to the general public. This survey measured perspectives on healthcare and health needs, with 212 total responses being received. The survey was made available via Facebook, email, hospital websites and available at hospital and county health offices. The survey information, including promotional postcards, was also made available at the following community events:

- Boscobel Farmers Market, August & September 2021
- Grant County Fair, Lancaster, August 2021
- Crawford County Fair, Gays Mills, August 2021

Survey respondents were asked to select the top five out of 21 areas of improvement in our communities. The following list demonstrates the top seven in order of importance:

- 1 Mental health
- 2 Good jobs
- 3 Access to childcare
- 4 Strong economy
- 5 Transportation
- 6 Racial and ethnic diversity
- Accessible housing

*It is important to note that ranking was low to high, with lowest being of greatest concern.

- The most prevalent causes of death in our region that concerned survey respondents the most were:
 - 1 Cancer
 - 2 Heart disease
- 3 Suicide
- 4 Stroke

The four environmental factors respondents indicated made the biggest impact on their quality of life:

- 1 Culture of unhealthy eating
- 2 Limited access to healthy foods
- 3 Shortage of health professionals/service
- 4 Limited access to healthy recreation alternatives



Top five behavioral factors that affect quality of life in the community:

- 1 Other drug use
- 2 Drinking and driving
- 3 Lack of parenting skills
- 4 Misuse of prescription drugs
- 5 Binge/heavy drinking

Demographics



Age of respondents ranged from under 20 to over 70; 75% were between 31 – 60 years of age.



Male: 12.35%; Female: 85.80%; No response: 1.85%



	Households described as:	
١	No minor living at home	.52.47%
/	Children under age 9 at home	21%
	Children age 9 – 18 at home	.26.54%

Comparison of General Public & Stakeholder Perceptions

While both the Stakeholders and the General Public survey participants agreed on most items in the surveys, here is where the groups differed:

While the General Public and Stakeholder survey respondents believed the top two prevalent causes of death in our region to be cancer and heart disease, they differed on the third most prevalent cause. The General Public believed suicide to be the third most prevalent, and the Stakeholders believed diabetes to be the third most prevalent.

The General Public and Stakeholders agreed upon the top concerns for lifestyle and behavioral factors that negatively affect the health of their community. Smoking was an area that the two groups differed slightly in their concern of the negative affect on the community, with General Public ranking smoking at 8.8% and Stakeholders at 14.29%.

Where the two groups seemed to differ greatly compared to statistical data, related to the topic of risky sexual behaviors. While the rate of sexually transmitted diseases continues to increase, risky sexual behaviors did not rank high in importance with either the General Public or Stakeholder groups.

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Stakeholder + General Survey: Common Themes

Community Strengths

Respondents were asked to choose from a list of factors on what they think the top strengths of our community are. The top responses were:

? What are the most important strengths in your community			
Stakeholders	General Public		
Access to local healthcare (family doctor)	1 Good place to raise a family		
2 Clean environment (clean air, clean water)	2 Access to local healthcare (family doctor)		
3 Good place to raise a family	3 Clean environment (clean air, clean water)		

To note out of a listing of 21 choices, all three top responses were the same on both surveys, but in different order.

Community areas of improvement

Respondents were asked to choose from a list of factors on what they think the most important areas for improvement are in their community.

Stakeholders	General Public
Access to mental health services	1 Access to mental health services
2 Good jobs	2 Access to childcare

Behavioral/Lifestyle Factors Top 3 Negatively Impact Community

Survey respondents were asked to choose from a list of lifestyle/behavioral health factors and select the top 4 that they thought most negatively impact the quality of life in our community.

Stakeholders	General Public
1 Heavy binge drinking	1 Heavy binge drinking
2 Insufficient physical activity	2 Lack of parenting skills
3 Drinking and driving	3 Drug use (non-prescribed)



What would make your community a better place to live? The top responses included phrases such as:

improvement population parentaccessible la improve program education makeoption at Ider ad aood strona business**schöŏ||OD** opport unitv healthc Ware time pay trail area alcohol quali e choice addres nčreasew childc ocerv living qr diversity transportation



Focus Groups

Five (5) focus groups were scheduled in five (5) communities, along with three (3) virtual focus groups via Zoom, to provide qualitative data on topics such as perceived access to healthcare, barriers to healthcare, and ways health organizations can reach the public with information and education. Participants were asked brief questions about their general impressions of health and healthcare services in the community in which they live and/or work. Focus groups were conducted in the following communities:

View the full General Public Survey report here.

Boscobel
10/14/21
Participants
3 female
0 male

Lancaster 10/18/21 Participants 3 female 6 male Fennimore 10/06/21 Participants 13 female 10 male Gays Mills 10/11/21 Participants 2 male 1 female

Prairie du Chien 10/20/21 Participants 0 male 0 female

Virtual Focus Groups

3/21: Participants – 0 10/18/21: Participants – 1 10/19/21: Participants – 0

Focus Groups Summary

Barriers Mentioned Most Often

Insurance limitations or lack of insurance

Lack of behavioral and mental health resources

Lack of public transportation

Lack of patient advocates to help navigate healthcare, services, resources and insurances

Lack of access to specialists

Limited healthcare services within rural communities

Difficulty in finding and staying with a long-term provider

Lack of health education offered and/or lack of public health literacy

Lack of wellness and health education

People not seeking healthcare when needed (insurance deductibles, out-of-pocket costs, perceived hoops to jump through, etc.)

Culture of bad habits including: poor nutrition, lack of exercise

Lack of access to year-round physical activity opportunities

Transition to telehealth/virtual services, and online scheduling makes it difficult for older population

Misinformation

Data Interpretation

What Services or Resources Are Lacking in Our Community

Mental health screening and treatment Public transportation

Availability of specialists in smaller communities Education - wellness and preventative health resources Assistance in navigating the healthcare system Access to fresh produce and healthy food options Long-term healthcare providers

Other Points to Mention

A focus on the areas of mindfulness, stress reduction, and resiliency could be offered in the schools to target an age group that would impact the future of behavioral health.

People tend not to worry about health problems until they have a personal need. At that point it can be difficult to establish with a provider. Work to educate the public on the importance of wellness visits throughout the lifespan.

Healthcare is heavily transitioning over to virtual care, billing and advertising – the elderly population is getting left behind because of lack of knowledge on how to use/ navigate technology. Education needs to be provided to this population to ensure they are receiving the care they need.

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SWOT Analysis

Hospitals and partners' efforts to address community health needs may be affected by a wide array of strengths, weaknesses, opportunities and threats, all of which impact their individual and collective ability to positively impact health and wellness.

The consortium members agreed upon a number of factors in each of the following areas:



Weaknesses

- Limited local mental health resources
- High cancer, diabetes, obesity, heart disease substance use rates
- Limited transportation
- High deductible health plans
- Culture of poor eating habits
- Culture of heavy and binge drinking
- Limitations of data
- Limited staff availability for outreach
- High Poverty rate/low living wage
- Aging population
- Narrowing networks
- Access to dental care for Medicaid population
- Limited cultural diversity and acceptance
- Staff burnout and retention
- Access to childcare
- Wait times for specialty care
- Lack of time, ability, desire to change behaviors and lead a healthier life
- Low community engagement in education and health improvement efforts
- Communication between health facilities, providers, resources



Threats

- ✓ Increase in Sexually Transmitted Diseases
- Social isolation
- Unaddressed mental health issues
- Decline in reimbursement
- Limited access to mental health services
- Limited access to dental services for Medicaid population
- ✓ Lack of time, ability, desire to change behaviors and lead
- a healthier life
- Aging, declining population
- Disproportionate affect of poverty and chronic conditions on certain populations, including young and elderly
- Healthcare workforce shortages
- Insurance limitations
- Low immunization rates
- Mistrust of health organizations and guidance
- Governmental policy regulation
- Culture of heavy alcohol consumption
- Supply chain issuesSubstance misuse
- Preventative care not a priority
- Lack of transportation (including public)
- Lack of awareness of community resources
- ✓ Affects of COVID-19 on population and healthcare systems



Strengths

- + Multiple healthcare options within 45 miles
- Increase in some healthcare services available locally ie: specialty services, telemedicine
- + Quality primary care providers
- Healthcare facility and infrastructure improvements
- Improved recreational opportunities
 Emergency preparedness and response for the
- Energency preparentess and response for the communities' benefit
 Electronic medical record is improving quality (
- + Electronic medical record is improving quality of data available
- Medical community is strong and helps patients find appropriate care
- + Number of uninsured declining
- + Wide variety of county resources available
- + Safe, tight knit communities
- + High quality educational systems



Opportunities

- Increase community involvement, education and outreach efforts
- Grant funding and collaboration
- Increase access to primary care
- Prevention and early intervention
- ✤ Further reduce stigma of mental health
- Continued growth in telehealth, homecare, and alternative treatment options
- Improve patient navigation, literacy, and advocacy
- Encourage diversity and acceptance
 Pandemic recovery efforts transitioning to a new
- normal
- Strengthen community mental health coalition
 Need for more specialty care
- Need for more specialty care
 Improve access and timeliness of mental health
 - treatment and resourcesExpand and improve substance abuse resources
 - Expand and improve substance abuse resources
 Expand childcare options
 - Partner with local employers



Prioritized Health Needs & Next Steps

Prioritized Health Needs

The collaborative partners involved in this Community Health Needs Assessment process share a common vision of improving the health and wellness of their communities, and beyond. Each participating organization has different resources, work with a different set of specific community attributes, and each will ultimately address community health needs in somewhat different ways. Nevertheless, the partners agree on the following, identified health needs listed below:

Empowering people through awareness and education

- Reduce/eliminate barriers to access
- After hour care
- Transportation
- Creating opportunities for screenings/early intervention
- Mental Health
- Suicide
- Cancer
- Diabetes
- Sexually Transmitted Diseases
- Alzheimer's/ Dementia
- Cardiovascular disease/Stroke
- Providing health and wellness education
- Reducing the stigma of mental health
- Providing parenting education



Creating a healthy environment and a culture of wellness across the lifespan

- · Promote healthy eating, active living, and healthy choices
 - Increase access to healthy foods and activities
- Increase education and access to immunizations
- Engage in injury awareness activities, include ergonomics
- Supporting prevention of drug and excessive alcohol use
- Supporting opportunities to decrease social isolation



Promoting diversity, equity and inclusion

Connecting people to services and resources

- Improving patient advocacy and healthcare literacy
- Increasing access to clinical services
- Mental health
- Preventive services
- Family medical care
- First-trimester care
- Alzheimer's care
- Diabetes care
- Specialty care
- Offering important community services
- Smoking cessation
- Pregnancy, labor and delivery classes
- Free or low-cost health and wellness classes
- Senior specific programs
- In-network dental providers for Medicaid patients
- Improving access to childcare services



Next Steps

Though the community health needs identified in this report are shared throughout our neighboring counties, consortium members will all create their own individualized Community Health Improvement Plan with goals and specific measurable objectives.

It is the intent of the consortium partners to collaborate further and combine resources to address specific needs, whenever possible. However, the leadership of each VEXT STER

healthcare organization will set their own priorities, determine their own level of urgency associated with each need, evaluate their own communities' strengths and weaknesses and readiness, consider their own additional potential community partners, and determine how best to utilize their own existing and future resources to address these identified issues.

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Community Health Data Sources

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County Health Rankings <u>Grant County</u> <u>Crawford County</u> <u>Clayton County</u> <u>Allamakee County</u>

Iowa Department of Public Health Health Indicators Report

Clayton County Allamakee County

WI Interactive Statistics on Health (WISH)

Wisconsin Public Health Profiles Grant County

Crawford County

Health Resources Services Administration (HRSA)

Wisconsin Behavioral Risk Factor Survey

SWCAP/Coulee CAP Needs Assessment

Not available for Grant County Crawford County

Burden of Tobacco

http://www.dhs.wisconsin.gov/tobacco/data.htm https://www.dhs.wisconsin.gov/publications/p43073.pdf

Health Care Professional Shortage Areas

Workforce Profile Data

Environmental Health Profile Crawford County Grant County

Wisconsin Food Security Project

Obesity, Nutrition, and Physical Activity in Wisconsin

Gundersen Health System 22-County Health Indicator Report

Allamakee County Community Health Needs Assessment Report

Clayton County Community Health Needs Assessment Report

Grant County Community Health Needs Assessment Report

Crawford County Community Health Needs Assessment Report

CHNA Timeline & Actions



021	Nov 2021	Nov 2021	Nov-Dec 2021	Jan 2022	Spring 2022	2022
ntive ze	Perform SWOT Collaborative group identifies strengths, weaknesses, opportunities and threats	Identify Priorities Collaborative group agrees upon collective priorities and establishes individual priorities.	Present Findings Governing bodies receive report/presentation of findings for further direction and/or approval.	Publish CHNA Report Collaborative partners publish final report for community review	Develop Implementation Plan Collaborative partners identify tactics and goals to address the prioritized health needs	Publish CHNA Implementation Plan Collaborative partners identify their own implementation plan to address prioritized health needs and identify
						opportunities to partner and share resources

COMMUNITY HEALTH IMPROVEMENT PLAN 2022-2024

A STATISTICS





Crawford County Health & Human Services





Extension UNIVERSITY OF WISCONSIN-MADISON CRAWFORD COUNTY

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Data Sources







The 2022-2024 Community Health Improvement Plan was provided for review and formally approved by Crossing Rivers Health Board of Directors on April 18, 2022.

Purpose

The purpose of the Community Health Needs Assessment (CHNA) is to identify and prioritize the health and wellness needs of individuals in the Crossing Rivers Health service area, including Clayton and Allamakee Counties in Iowa and Grant and Crawford Counties, in Wisconsin. All not-for-profit hospitals are required to conduct a needs assessment every three years and adopt an Community Helath Improvement Plan (CHIP), such as this, to meet the identified health needs under the Affordable Care Act, IRS Code 501(r)(3). This process is a primary tool used to determine healthcare organization's community benefit plan, education, outreach, and services needed to address health needs affecting our residents.

Health departments must regularly and systematically, collect, analyze and make available information about the health of the community (Wisconsin State Statute 251.05). This includes statistics on health status, community health needs and epidemiological and other studies of health problems. Health departments are also required to develop public health policies and procedures which involve engaging policymakers and the general public to determine and develop a Community Health Improvement Plan every five years. The required process directly aligns with Crawford County Health & Human Services mission to promote and strengthen the safety and wellbeing of Crawford County residents by building hope and health for a lifetime.

Partners

- Aging and Disability Resource Center of Eagle Country
- Crawford County Health & Human Services
- Crossing Rivers Health
- UW-Madison Extension Crawford County
- Crawford County Behavioral Health Coalition

Population

While the identified partners may have unique populations or service areas, the Community Health Improvement Plan primarily focuses on addressing the needs within Crawford County, WI.

Process

Collaborative partners and other regional healthcare and resource agencies joined forces to conduct a community health needs assessment in 2021. The efforts resulted in a shared Community Health Improvement Plan, outlining goals and tactics designed to address the needs, gaps and barriers to services and wellness identified through the CHNA.

SWOT Analysis

Hospitals and partners' efforts to address community health needs may be affected by a wide array of strengths, weaknesses, opportunities and threats, all of which impact their individual and collective ability to positively impact health and wellness.

The consortium members agreed upon a number of factors in each of the following areas:



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- Staff burnout and retention
- Access to childcare
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- Lack of time, ability, desire to change behaviors and lead a healthier life
- Low community engagement in education and health improvement efforts
- Communication between health facilities, providers, resources



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- Social isolation
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- Reducing the stigma of mental health
- Providing parenting education



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- Support prevention of drug and excessive alcohol use
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- s
- Promote diversity, equity and inclusion

Connecting people to services and resources Improve patient advocacy and healthcare literacy

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- Iviental nealth
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healthcare organization will set their own priorities, determine their own level of urgency associated with each need, evaluate their own communities' strengths and weaknesses and readiness, consider their own additional potential community partners, and determine how best to utilize their own existing and future resources to address these identified issues.

5-

Primary Priority: MENTAL HEALTH

Background:

Mental and behavioral health concerns, including psychiatric disorders, other problems with mental and social well-being such as problems with adjustment, anxiety, depression, coping, behavior etc. have been identified as needs that continue to present issues for individuals locally and nationally.

The wide array of challenges related to mental and behavioral health include education, awareness, access to available services and a need for expanded services, as well as cultural, environmental and other factors that pose issues locally, across all demographics.

Data points:

(example)

Mental Health Days

- Grant County | 4.2
- Crawford County | 4.2
 - Wisconsin I 4
- Clayton County | 3.7
- Allamakee County | 3.8
 - lowa | 3.5

Suicide

- Grant County | 14
- Crawford County | 19
 - Wisconsin | 15
- Clayton County | 13
- Allamakee County | 18
 - Iowa I 15

Stakeholders were later asked what they felt were the top 4 barriers to better mental health treatment in our community. (Choices provided).

1 Lack of mental health professionals

2 Lack of available services

3 Cost

4 Stigma



Target Populations

- Major employers
- Schools
- Youth
- Entire community



- Mental Health Coalition
- School Districts

Considerations

- Transportation
- Diversity, equity, inclusion
- Reducing social isolation



Short-Term Goal

Strengthen existing coalition, increase awareness and education efforts and increase access to existing services.

Long-Term Goal

Reduce poor mental health days and suicide and improve access to tools, resources and services to improve safety net, coping and resiliency skills of residents within our service area.

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MENTAL HEALTH

GOAL: Training community members Collaborative and Stepped Care in Mental Health, or COMET, approach to intervene when encountering someone in a vulnerable space and help shift mind-set

OBJECTIVE 1: UW-Madison Crawford County Extension will implement four COMET training sessions by August of 2023

TACTICS:

- Reach out to major employers to identify individuals to participant in COMET training
- Partner with farming business within the county to host COMET
- Provide virtual and in-person training for interested community members

MENTAL HEALTH

GOAL: Increase suicide prevention efforts and reduce stigma

Objective 1: Crossing Rivers Health QPR trained staff will train at least 10 additional community members to facilitate Question, Persuade, Refer (QPR) by May of 2023

TACTICS:

 Reach out to major employers and community organizations to identify individuals to complete the train the trainer

Objective 2: Each QPR trainer will host at least two community training sessions between July of 2023 - December of 2024

- Trainers to host session for interested community groups, schools, businesses, etc.
- Provide virtual and in-person training for interested community members

STRATEGY Connecting people to services and resources

MENTAL HEALTH

GOAL: Strengthen Mental Health Coalition

OBJECTIVE 1: Create a sustainable coalition structure by Spring of 2023

TACTICS:

- Request point person and commitment from each of the participating agencies
- Appoint facilitators for key roles

OBJECTIVE 2: Develop a strategic plan by December, 2023

TACTICS:

- Incorporate strategies to address community needs identified through the CHNA.
- Conduct depression and suicide screening assessment training for EMS, law enforcement, etc.
- Identify Alcohol and Other Drug Abuse (AODA) efforts
- Increase access to care in non-traditional settings, including schools, businesses, etc.

OBJECTIVE 3: Implement two key strategic plan initiatives by December, 2024

MENTAL HEALTH

GOAL: Crossing Rivers Health will provide integrated primary care services to promote a whole-person care delivery model

OBJECTIVE 1: Increase access to behavioral health services and social support in the primary care clinics

- Build primary care clinic with integrated behavioral health by Spring, 2023
- Research need and effectiveness of social worker support in the primary care setting

STRATEGY Creating a healthy environment and a culture of wellness across the lifespan

MENTAL HEALTH

GOAL: Strengthen network of support for school districts to increase mental health efforts in all area schools

OBJECTIVE 1: Invite school representation to join mental health coalition

OBJECTIVE 2: Mental Health Coalition will assist schools in developing and maintaining policies and framework for ongoing education, suicide prevention and response

- Review current policies and guidelines to ensure they include best practices in preventing and addressing suicide within area school districts by Summer of 2024
- Develop mental health awareness, education and QPR curriculum for students
- Incorporate mental health awareness efforts into existing and new school events

Priority: Empowering people through awareness and education ALZHEIMER'S, DEMENTIA AND BRAIN HEALTH

Background:

Alzheimer's Disease is the fourth leading cause of death in Crawford County. Even though there is no cure for this disease, early intervention and prevention methods such as living a healthier lifestyle and earlier screenings could help slow the progression.



Target Populations

- Primary target population 60 and older
- The entire community



Partners

- Crossing Rivers Health
- Mayo Clinic Health System Prairie du Chien
- Gundersen Clinic Prairie du Chien
- Aging and Disability Resource Center of Eagle Country

Considerations

- Transportation
- Diversity, equity, inclusion

Data points:

Leading Cause of Death- Grant & Crawford Counties

- 1. Cancer
- 2. Heart Disease
- 3. Lung Disease
- 4. Alzheimer's Disease
- 5. Unintentional Injury
- 6. Diabetes



Stakeholders were given list of health conditions and disabilities and asked, "Which of these conditions have the most impact on the quality of life in our community?"

1 Depression and anxiety

2 Addiction

3 Memory loss/Alzheimer's disease and dementia

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Short-Term Goal

Increase the number of completed memory screenings.

Long-Term Goal

Create a community mindset that brain health is as important as physical health. Community culture of early intervention and detection.



ALZHEIMER'S, DEMENTIA, BRAIN HEALTH

GOAL: Educate stakeholders on importance of screenings and early intervention

OBJECTIVE 1: Each partner will Increase the number of completed memory screenings by 10% by 2024

TACTICS:

- Educate clinics and providers on importance of memory screening
- Educate community members on importance of screenings and self-advocacy

GOAL: Complete Dementia training at least two times per year throughout all of Crawford County to focus on becoming a more dementia friendly community

OBJECTIVE 1: Create a calendar of trainings to be provided starting May, 2022

TACTICS:

 Schedule and partner with local organization and businesses to secure locations and marketing of the event

GOAL: Complete Dementia education and awareness in the high school districts through education classes by offering Dementia Friendly Training

OBJECTIVE 1: Meet with school districts to introduce the Dementia Friendly Training as well as the menu of other options of training

TACTICS:

- Schedule trainings within each school district

Priority: Empowering people through awareness and education COLLABORATIVE COMMUNITY CAMPAIGNS

Background:

For the prevention of prevalent morbidity, mortality, behavioral and mental health issues, there is a need to inform, educate and increase literacy and self-advocacy.

Efforts will also be made to address the identified need to improve accessibility of the medical records and navigation of healthcare technology/resources and promote advocating for and owning one's own health. A focus on health maintenance, continuity of care, preventive care, and providers and patients relationships will be key.

Data points: Mammography Screenings

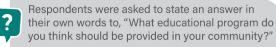
- Grant County | 39%
- Crawford County | 53%
- Wisconsin I 49%
- Clayton County | 51%
- Allamakee County | 56%
 - lowa | 52%

Leading Cause of Death- Grant & Crawford Counties

- 1. Cancer
- 2. Heart Disease
- 3. Lung Disease
- 4. Alzheimer's Disease
- 5. Unintentional Injury
- 6. Diabetes

Top Five Cancer Diseases- Crawford

- 1. Lung
- 2. Breast
- 3. Prostate
- 4. Colorectal
- 5. Leukemia



Over 31% included comments regarding mental health, suicide awareness, coping, or similar.

Over 20% of responses mentioned healthy eating, exercise, daily habits.

Over 16% mentioned parenting, family, or child development.



Target Populations

- Residents of screening gender/age
- Elderly populations
- Technologically disadvantaged population

Partners

- Area Clinics
- Mental Health Coalition
- State and national organizations
- Crawford County Health & Human Services
- UW-Madison Extension Crawford County
- Aging and Disability Resource Center of Eagle
 Country

Considerations

- Transportation
- Diversity, equity, inclusion
- Medical record accessibility, interoperability and continuity of care



Short-term Goal:

Establish the framework and identify partners for collaborative campaigns.

Long-Term Goal:

Increase awareness, literacy, and utilization of preventive care to decrease morbidity, mortality and improve awareness and utilization of mental health care and treatment.

Potential Focus topics:

Diabetes Breast cancer Colorectal cancer Lung cancer Cervical cancer Prostate cancer Mental Health Heart Disease Drug/Alcohol Use Parenting skills and resources

COLLABORATIVE COMMUNICATION CAMPAIGNS

GOAL: Develop the calendar for implementation

OBJECTIVE 1: Establish the framework for the communication campaigns by June 1, 2022

TACTICS:

- Research National Health Observance calendar, community events calendar
- Identify theme, content, media channels and events

OBJECTIVE 2: Contact community health partners to confirm participation

TACTICS:

- Schedule meeting to plan campaign
- Establish roles and budget
- Confirm implementation timeframe

OBJECTIVE 3: Implement initial campaign, beginning July 1st, 2022 with each of the subsequent four campaigns being implemented approximately every six months thereafter

Priority: Connecting People to Services & Resources NO WRONG DOOR INITIATIVE

Background:

Organizations have many services to offer in Crawford County, yet it is difficult for individuals to find these resources and get connected. This priority is focused on connecting people to available services. There is a lack of knowledge between organizations knowing what each other offers as well as for individuals trying to find the services on their own.

Data points:

What Services or Resources Are Lacking in Our Community

- Mental health screening and treatment
- Availability of specialists in smaller communitiesEducation wellness and preventative health
- resourcesAssistance in navigating the healthcare system
- Access to fresh produce and healthy food options



Target Populations

- Resource agencies
- Social and service organizations



- Crawford County Health and Human Services
- UW-Madison Extension Crawford County
- Area service and civic organizations
- Collaborative healthcare providers

Considerations

- Transportation
- Diversity, equity, inclusion

Short-Term goal

Create a strong network amongst public and private service organizations and a hub for agencies and community members to connect to education, resources and services.

Long-Term Goal

Improve awareness and utilization of available services and resources.

Barriers Mentioned Most Often

Insurance limitations or lack of insurance

Lack of behavioral and mental health resources

Lack of public transportation

Lack of patient advocates to help navigate healthcare, services, resources and insurances

Lack of access to specialists

Limited healthcare services within rural communities

Difficulty in finding and staying with a long-term provider

Lack of health education offered and/or lack of public health literacy

Lack of wellness and health education

People not seeking healthcare when needed (insurance deductibles, out-of-pocket costs, perceived hoops to jump through, etc.)

Culture of bad habits including: poor nutrition, lack of exercise

Lack of access to year-round physical activity opportunities

Transition to telehealth/virtual services, and online scheduling makes it difficult for older population

Misinformation

STRATEGY Connecting People to Services & Resources

NO WRONG DOOR INITIATIVE

GOAL: Strengthen knowledge and communication between community organizations and within organizations so that individuals will be connected to local services that they need to live a healthy life

OBJECTIVE 1: Update, modernize, and promote the community resource guide

TACTICS:

• Utilize current process to update existing guide until the new hub can be developed

OBJECTIVE 2: Starting in 2022, host quarterly/semi-annual communication between organizations to share current services and resources

TACTICS:

- Identify key stakeholders to attend meetings regularly
- Hold a network meeting for organizations and businesses

OBJECTIVE 3: Connect the community to the services and resources they need

TACTICS:

- Plan the framework for an online resource hub, available for agencies and community members to find resources and services
- Develop an online hub connecting agencies and community members to the most current resources and services, including online referral and request forms
- Develop process to update it by all agencies with the ability for adding services and events real-time

OBJECTIVE 4: Promote the hub to create awareness and regular use

TACTICS:

- Develop a campaign that highlights the hub and the benefit

Priority: Creating a healthy enviroment and culture of wellness across the lifespan - HEALTHY ROOTS COALITION

Background:

The Healthy Roots Coalition is a broad cross section of community members working to create a culture of wellness in Crawford County. The mission is to promote healthy living across the lifespan for all residents with a focus on community level changes that impact health. The vision is for everyone to have an equal opportunity to be healthy.

Primary focus was to increase access to active places and spaces, healthy food options and community resources. This coalition started in 2012 and stopped meeting in 2020 due to the COVID-19 pandemic.

Data points:

- The four environmental factors respondents indicated made the biggest impact on their quality of life:
- 1 Culture of unhealthy eating
- 2 Limited access to healthy foods
- 3 Shortage of health professionals/service
- 4 Limited access to healthy recreation alternatives

The most prevalent causes of death in our region that concerned survey respondents the most were:

1	Cancer
2	Heart disease
3	Suicide
4	Stroke



Target Populations

- Community Governments
- Area businesses
- School Districts

Partners

- Crawford County Health and Human Services
- UW-Madison Extension Crawford County
- Crossing Rivers Health
- Mayo Health System
- Gundersen Health System
- School Districts within the service area

Considerations

- Transportation
- Diversity, equity, inclusion

Short-Term Goal

To reestablish the Healthy Roots Coalition to improve the environment and culture which impact healthy lifestyle.

Long-Term Goal

Improve policy, promote leading by example and increase access to active places and spaces, healthy food options and community resources.



STRATEGY Creating a healthy environment and culture of wellness across the lifespan

HEALTHY ROOTS COALITION

GOAL: Healthy Roots coalition will partner with public and private community organizations to impact healthy environment and the culture of wellness so that the healthy choice is the easy choice for community members

OBJECTIVE 1: Reinstate the Healthy Roots coalition by Fall of 2022 to focus on strengthening healthy environments in the communities we serve

- Recruit a diverse team to be part of the coalition including past and new members
- Develop goals and a work plan that takes into consideration the Community Health Needs Assessment and Improvement Plan for the next three years
- Meet regularly and report to the CHIP team

Priority: Creating a healthy environment and culture of wellness across the lifespan- SUBSTANCE ABUSE PREVENTION

Background:

There is a need to increase prevention efforts related to substance abuse for all ages, primarily for area youth. A focus will be encouraging a culture of healthy lifestyle and activities that do not incorporate alcohol consumption.

- **Target Populations**
 - YouthAdults
- Auun

Partners

- Mental Health Coalition
- Law Enforcement
- First responders
- Schools
- Children's Advisory Board

Considerations

- Transportation
- Diversity, equity, inclusion

Data points:

Excessive Drinking

Grant County	I	28%
Crawford County	Ι	26%
Wisconsin	I	27%
Clayton County	Ι	25%
Allamakee County	Ι	23%
lowa		26%

Alcohol-impaired driving deaths

Grant County	I	33%
Crawford County	Ι	29%
Wisconsin	I	36%
Clayton County	I	33
Allamakee County	I	55%
lowa	I	27%

Top five behavioral factors that affect quality of life in the community:

- 1 Other drug use
- 2 Drinking and driving
- **3** Lack of parenting skills
- 4 Misuse of prescription drugs
- 5 Binge/heavy drinking

Short-Term Goal

Increase education and prevention efforts as well as parental awareness of substance use and abuse.

Long-Term Goal

Reduce excessive drinking, substance abuse and alcohol-impaired driving deaths in the service area.

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STRATEGY Creating a healthy environment and culture of wellness across the lifespan

SUBSTANCE ABUSE PREVENTION

GOAL: Decrease substance abuse through increased prevention efforts

OBJECTIVE 1: Increase opportunities for involvement in the community as a deterrent to substance abuse

TACTICS:

- Collaborate with Crawford County Children's Advisory Board (CAB) to identify gaps that exist in the community for youth wellness
- Participate in regular Children's Advisory Board meetings
- Identify available community youth programs and connect to the Hub to increase awareness of opportunities.
- Promote community events absent of alcohol

OBJECTIVE 2: Increase parental awareness of risky behavior and/or drug use for preteens and teenagers.

TACTICS:

- Increase awareness through community interactive display (Hidden in Plain Sight)
- Partner with schools to increase parental participation

OBJECTIVE 3: Screen for unhealthy alcohol use in the primary care settings

TACTICS:

- Education to providers about resources
- Connect individuals who identify with risky behaviors to appropriate resources

Areas not addressed

- Childcare Community Childcare Taskforce formed which collaborative partners are represented on.
- Transportation While considered a barrier to overcome in CHIP strategies and goals, there is county Transportation Commission established.

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Community Health Data Sources

County Health Rankings <u>Grant County</u> <u>Crawford County</u> <u>Clayton County</u> <u>Allamakee County</u>

Iowa Department of Public Health - Health Indicators Report

Clayton County Allamakee County

WI Interactive Statistics on Health (WISH)

Wisconsin Public Health Profiles Grant County

Crawford County

Health Resources Services Administration (HRSA)

Wisconsin Behavioral Risk Factor Survey

SWCAP/Coulee CAP Needs Assessment

Not available for Grant County Crawford County

Burden of Tobacco

http://www.dhs.wisconsin.gov/tobacco/data.htm https://www.dhs.wisconsin.gov/publications/p43073.pdf

Health Care Professional Shortage Areas

Workforce Profile Data

Environmental Health Profile Crawford County Grant County

Wisconsin Food Security Project

Obesity, Nutrition, and Physical Activity in Wisconsin

Gundersen Health System 22-County Health Indicator Report

Allamakee County Community Health Needs Assessment Report

Clayton County Community Health Needs Assessment Report

Grant County Community Health Needs Assessment Report

Crawford County Community Health Needs Assessment Report